



ANNE ARUNDEL
WORKFORCE DEVELOPMENT
CORPORATION

RESOURCE GUIDE

CRITICAL NEEDS

Rev. August 2024

ABOUT AAWDC

AAWDC is a 501(c)(3) nonprofit corporation that provides innovative, high quality workforce development services to Anne Arundel County businesses and residents. AAWDC is the bridge between understanding the needs of local businesses and preparing individuals to meet their full career potential through comprehensive services and support.

CONNECT WITH AAWDC

Email: CommunityCareerConnections@aawdc.org



@aaworkforce

Phone: 410-424-3240



/company/aaworkforce

Website: www.aawdc.org

ANNE ARUNDEL COUNTY CAREER CENTER

613 Global Way,
Linthicum Heights, MD 21090

Hours: 8:00 am – 4:00 pm
410-424-3240

BUSINESS SOLUTIONS CENTER @ BWI AIRPORT

BWI Airport
Lower Level, Door 8

Hours: 9:00 am – 3:00 pm
410-684-6838

POP UP CAREER CENTERS



Visit aaworkforce.eventbrite.com to learn about our Pop Up Career Center in your community!

ATTEND AN UPCOMING

**WORKSHOP, HIRING EVENT, OR
INFORMATION SESSION!**

Visit: aaworkforce.eventbrite.com

ABOUT THIS RESOURCE GUIDE

AAWDC has prepared this resource guide for Anne Arundel County residents with content driven by individual's questions and needs during services with AAWDC. Additional resources may be found online. This guide is a living document and will be updated when possible to include new and revised resources.

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Critical Needs

CRISIS RESOURCES

ANNE ARUNDEL COUNTY EMERGENCY RESOURCES DIRECTORY

- Baby and Food Pantries
- Energy Assistance
- Shelters
- Housing/Rental Assistance
- Legal Assistance
- Anger Management and Conflict Resolution Services
- Clothing
- ESL Classes
- Pastoral Counseling
- Health and Dental Services
- Transportation
- Food Vouchers

www.aacounty.org/sites/default/files/2023-03/EmergencyResourceDirectory.pdf

AACo CRISIS RESPONSE

- Emergency Assistance
- Referral for Services
- Located at 41 Community Place, Crownsville

www.aamentalhealth.org/pr_warmline.cfm
(410) 768-5522

2-1-1 MD UNITED WAY HELPLINE

- Links individuals with services

www.211md.org
(800) 492-0618 or (410) 685-0525

COMMUNITY ACTION AGENCY OF ANNE ARUNDEL COUNTY

- Energy, rent, and house assistance
- Located at 251 West Street, Annapolis

www.aaccaa.org
(410) 626-1900

AMERICAN RED CROSS

- Meet the immediate disaster-caused needs of individuals, families, and communities
- Located at 80 West Street, Suite A, Annapolis
- Training in First Aid, CPR, AED, Babysitting/Childcare, Lifeguarding, Swimming, and Water Safety

www.redcross.org
(410) 624-2000

AACO DEPT. OF SOCIAL SERVICES

- TCA, SNAP, and TANF
- Housing Assistance
- Medical Assistance
- Located at 80 West Street, Annapolis
- 7500 Ritchie Highway, Glen Burnie

www.dhr.maryland.gov
(410) 269-4500

CHILD PROTECTIVE SERVICES

- Located at 7500 Ritchie Highway, Glen Burnie

(410) 421-8400

MYMDTHINK

- Services for Children and Families
- Education
- Employment
- Senior Services
- Utilities Assistance

www.mymdthink.maryland.gov

NATIONAL CRIME PREVENTION COUNCIL

- Education and resources for cyber bullying

www.ncpc.org/resources/cyberbullying

HOUSING

HOUSING AUTHORITY - CITY OF ANNAPOLIS

- Housing Assistance
- Rental Assistance
- Section 8
- Public Housing
- Located at 1217 Madison Street, Annapolis

www.hacamd.org
(410) 267-8000

HOUSING COMMISSION OF AACO

- Section 8
- Public Housing
- Located at 7477 Baltimore Annapolis Boulevard, Glen Burnie

www.hcaac.com
(410) 222-6200

MULTI-FAMILY HOUSING COMMUNITY DEVELOPMENT ADMINISTRATION

- Located at 100 Community Place, Crownsville

(410) 514-7436

RENTAL VOUCHER PROGRAM

- Anne Arundel Economic Opportunity Committee
- Multi-family Housing Community Development Administration

www.hcaac.com
(410) 626-1900

COMMUNITY	CITY	PHONE NUMBER	PROGRAM TYPE	BEDROOMS
Housing Authority of the City	Annapolis	(410) 267-8000	Voucher/Housing Authority	Multiple
Housing Commission of Anne Arundel County	Glen Burnie	(410) 222-620	Resource Center	Multiple
Annapolis Gardens	Annapolis	(410) 571-5078	Family/ In House Subsidy and Tax Credit	1 to 5
Brock Bridge Landing	Jessup	(443) 917-3909	Multi-Family/In House Subsidy	2 and 3
Bywater Mutual Homes	Annapolis	(410) 268-1428	Multi-Family/In House Subsidy	2 to 4
Freetown	Pasadena	(410) 222-6237	Income Based/ Tax Credit	2 to 4
Meade Village	Severn	(410) 222-6241	Income Based/ Tax Credit	1 to 4
Obery Court	Annapolis	(443) 951-3353	Multi-Family/In House Subsidy	1 to 3
Robinson Overlook	Columbia	(240) 841-5039	Income Based/ Tax Credit	1 to 3
Towne Courts of Annapolis	Annapolis	(410) 263-7700	Income Based/ Tax Credit	2 and 3
Victoria Park at Edgewater	Edgewater	(667) 225-3848	Senior	1 and 2
Homes at the Glen	Annapolis	(410) 216-9700	Multi-Family/In House Subsidy	1 to 3
College Parkway Place	Annapolis	(410) 757-0600	Income Based/ Tax Credit	1 and 2
Bay Forest Senior	Annapolis	(410) 295-7557	Senior	1 and 2
Heritage Overlook	Glen Burnie	(410) 222-6226	Multi-Family/In House Subsidy	Multiple
Marley Meadows	Glen Burnie	(443) 962-1063	Family	

HOMELESS RESOURCES/SHELTERS

ACDS

- Anne Arundel County has four shelters, with one waitlist for all shelter

www.acdsinc.org/housing-resources/resources-for-homeless-people
(410) 417-7260

During Evenings/Weekends, call (410) 768-5522

AACO DEPT. OF SOCIAL SERVICES

- Assistance for people experiencing homelessness
- Located at 80 West Street, Annapolis
- Located at 7500 Ritchie Highway, Glen Burnie

www.dhs.maryland.gov/local-offices/anne-arundel-county/
(410) 269-4500

ANNE ARUNDEL COUNTY HOUSING PORTAL

www.aacounty.org/housing-resource-portal

ARUNDEL HOUSE OF HOPE

- Homeless Resource and Day Center
- Winter Relief
- Medical Clinic
- Located at 514 N. Crain Highway, Suite K, Glen Burnie

www.arundelhoh.org
(410) 863-4888

BALTIMORE RESCUE MISSION

- Located at 4 North Central Avenue, Baltimore

www.baltimorerescuemission.org
(410) 342-2533

FOUSE CENTER

- Transitional Housing for Homeless Men
- Located at 6401 Ritchie Highway, Glen Burnie

www.arundelhoh.org/foust-center/
(410) 609-1224

HELPING UP MISSION

- Located at 1029 E. Baltimore Street, Baltimore

www.helpingupmission.org
(410) 675-7500

LAUREL ADVOCACY GROUP

- Mental Health Issues
- Utilities Assistance
- Rent Assistance
- Domestic Violence
- Shelter
- Transitional Housing
- Food
- Eviction
- Employment Assistance
- Drug/Alcohol/Addiction Treatment
- Budget Planning

www.laureladvocacy.org
(301) 776-0442

LIGHT HOUSE SAFE HARBOR RESOURCE CENTER

- Day Shelter
- Food
- Clothing
- Showers
- Laundry
- Case Management
- Eviction Prevention Assistance

www.annapolislighthouse.org/in-need-of-help/
(410) 349-5056

During Evenings/Weekends, call (410) 263-1835

SAFE HAVEN TEEN RUNAWAY SHELTER

- Locations in Harundale, Severna Park, and Glen Burnie

(410) 922-2100
(410) 222-7423

SARAH'S HOUSE

- Emergency Housing/
Transitional Housing
- Shelter
- Case Management
- Childcare
- Transportation
- Employment Services

www.cc-md.org/programs/sarahs-house/
(410) 551-7722

COOLING CENTERS AND **WINTER RELIEF**

COOLING CENTERS

POLICE STATIONS	SENIOR CENTERS	LIBRARIES
Northern District at 939 Hammonds Lane, Baltimore	Annapolis Senior Center at 119 South Villa, Annapolis	Annapolis Regional Library at 1410 West Street, Annapolis Call at (410) 222-175
Eastern District at 204 Pasadena Road, Pasadena	Arnold Senior Center at 44 Church Road, Arnold	Broadneck Library at 1275 Green Holly Drive, Annapolis Call at (410) 222-1905
Western District at 8273 Telegraph Road, Odenton	Brooklyn Park Senior Center at 202 Hammonds Lane, Brooklyn	Brooklyn Park Library at 1 East 11 th Avenue, Baltimore Call at (410) 222-626
Southern District at 35 Stepneys Lane, Edgewater	Odenton Senior Center at 1275 Odenton Road, Odenton	Crofton Library at 1681 Riedel Road, Crofton Call at (410) 222-7915
	Pasadena Senior Center at 4103 Mountain Road, Pasadena	Deale Community Library at 5490 Deale-Churchton Road, Deale Call at (410) 222-1925
	Glen Burnie Senior Center at 125 Dorsey Road, Glen Burnie	Eastport - Annapolis Neck Library at 269 Hillsmere Drive, Annapolis Call at (410) 222-1770
	Edgewater Senior Center at 27 Stepneys Lane, Edgewater	Edgewater Library at 25 Stepneys Lane, Edgewater Call at (410) 222-1538
		Glen Burnie at 1010 Eastway, Glen Burnie Call (410) 222-6270
		Linthicum Library at 400 Shipley Road, Linthicum Call at (410) 222-6265
		MD City at Russett at 3501 Russett Common, Laurel Call at (301) 725-239
www.aacounty.org/emergency-management/cooling-relief (410) 768-5522		Mountain Road Library at 4730 Mountain Road, Pasadena Call at (410) 222-6699
		Odenton Library at 1325 Annapolis Road, Odenton Call at (410) 222-6277
		Riviera Beach Library at 1130 Duvall Highway, Pasadena Call at (410) 222-6285
		Severn Library at 2624 Annapolis Road, Severn Call at (410) 222-6280
		Severn Park Library at 45 W. McKinsey Road, Severna Park Call at (410) 222-6290

WINTER RELIEF PROGRAM

- Temporary shelter in the winter months - October to March
- Host sites provide guest services, meal, companionship, activities, and spiritual guidance during their designated week
- Arundel House of Hope staff provides coordination, support services, and case management to guests

www.arundelhoh.org/winter-relief/
(410) 863-4888

DOMESTIC VIOLENCE

AACO DOMESTIC VIOLENCE SHELTER – ARDEN HOUSE

- Counseling
- Emergency housing
- Located at 1517 Ritchie Highway, Arnold

www.annapolisywca.org
(410) 222-6800

HOUSE OF RUTH

- Domestic violence assistance
- Located at 2201 Argonne Drive, Baltimore

www.hruth.org
(410) 889-7884

LUMINIS DOMESTIC VIOLENCE PROGRAM

- Domestic violence services
- Located at 2001 Medical Parkway, Annapolis

www.luminishealth.org
(443) 481-1209
(410) 222-6800

MARYLAND COALITION AGAINST SEXUAL ASSAULT

- Seeks to end sexual violence through advocacy, education, and community outreach
- Located at 1517 Ritchie Highway, Suite 207, Arnold

www.mcasa.org
(410) 974-450

SEXUAL ASSAULT CRISIS CENTER

- Therapist on call 24-7
- First six sessions are free

(410) 222-7273

TABULA RASA DOMESTIC VIOLENCE

www.EscapeDVnow.com
(240) 720-6878

THE BERNIE HOUSE

- Transitional housing for abused individuals

www.theberniehouse.org
(443) 951-5193

YOU ARE NEVER ALONE

- Trauma counseling
- Crisis intervention
- Basic resources available
- Referrals to substance abuse treatment, education, and employment
- Located at 901 Hollins Street, Baltimore

(410) 566-7973

FOOD

FOOD PANTRIES IN ANNE ARUNDEL COUNTY

www.foodpantries.org/co/md-anne_arundel

AACO FOOD BANK

- Food
- Household items
- Medical equipment
- Located at 120 Marbury Drive, Crownsville

www.aafoodbank.org

Food Bank Locator: www.aafoodbank.org/find-food
(410) 923-4255

ANNE ARUNDEL COUNTY RESOURCE CENTER

- List of food pantries in Anne Arundel County
- PDF document lists food pantries by city

www.aafoodbank.org/resources
www.aafoodbank.org/need-help
www.dhs.maryland.gov

ANNE ARUNDEL FOOD LINK

- Food distribution
- Located at 2666 Riva Road, Annapolis

(410) 897-3941

CARING CUPBOARD

- Food pantry
- Baby pantry
- Feminine hygiene products
- Located at 8513 Fort Smallwood Road, Pasadena

www.caringcupboardllc.com
(443) 840-8079

LOVING AA COUNTY

- Pantries at Tyler Heights Elementary and Severn Covenant Church

www.loveaaco.org/pop-up-pantries
(443) 219-7123

MARYLAND FOOD ASSISTANCE - FOOD BANK LISTING

- Lists food banks by city

www.food-banks.org/maryland-programs.html

MY BROTHERS PANTRY

- Food pantries affiliated with churches

(410) 757-5190

SALVATION ARMY

- Food pantry
- Clothing
- Household goods
- Financial assistance for eviction/utilities
- Located at 351 Hilltop Lane, Annapolis
- Located at 511 South Crain Highway, Glen Burnie

www.salvationarmy.org
(410) 263-4091
(410) 768-0477

SOUTH COUNTY ASSISTANCE NETWORK - ST. JAMES PARISH

- Located at 5757 Solomons Island Road, Lothian

(410) 867-2838

BABY PANTRIES

BABY PANTRIES IN ANNE ARUNDEL COUNTY - CALL FOR DAYS/TIME

www.aafoodbank.org/pantry-map/

AACO FOOD BANK

- Located at 120 Marbury Drive, Crownsville

www.aafoodbank.org
(410) 923-4255

CARING CUPBOARD

- Located at 8513 Fort Smallwood Road, Pasadena

www.caringcupboardllc.com
(443) 840-8079

DSS AT LULA SCOTT

- Located at 6243 Shady Side Road, Shady Side

(410) 421-8439

FOOD FOR THOUGHT

- Located at 201 E 11th Avenue, Brooklyn Park

(443) 805-6032

GLENVIEW GARDENS APARTMENTS

- Located at 7987 Nolpark Court, Glen Burnie

(410) 553-4505

HERITAGE BAPTIST CHURCH

- Located at 1740 Forest Drive, Annapolis

(410) 263-6680

HILLTOP ELEMENTARY SCHOOL

- Located at 415 Melrose Avenue, Glen Burnie

(410) 553-4505

HOLY TEMPLE CATHEDRAL

- Located at 135 Stepneys Lane, Edgewater

(443) 805-6032

JESSUP BAPTIST CHURCH

- Located at 2862 Jessup Road, Jessup

(434) 473-3335

JUDY CENTER BABY PANTRY

- Located at 4502 Belle Grove Road, Brooklyn

(410) 263-6680

HILLTOP ELEMENTARY SCHOOL

- Located at 415 Melrose Avenue, Glen Burnie

(410) 295-5035

JUDY CENTER AT GEORGETOWN EAST

- Located at 111 Dogwood Road, Annapolis

(410) 295-5035

KINGDOM CELEBRATION CENTER

- Located at 1350 Blair Drive, Odenton

(410) 672-2003

MARSHALL HOPE AT EP CHURCH

- Located at 710 Ridgely Avenue, Annapolis

(410) 672-2003

MARSHALL CITY ELEMENTARY

- Located at 3359 Crumpton S, Laurel

(410) 553-4505

NORTH GLEN COMMUNITY CHURCH

- Located at 508 W Furnace Branch Road, Glen Burnie

(410) 761-3169

RCDC - H2O 4 LIFE

- Located at 5317 Governor Ritchie Highway, Brooklyn Park

(410) 636-3114

UTILITIES

FUEL FUND OF MARYLAND

- Financial assistance with fuel and energy bills for Anne Arundel County Residents
www.fueelfundmaryland.org
(410) 629-1900

HARVEST RESOURCES

- Financial assistance
- Food
- Behavioral and mental health services and referrals
www.harvestresources.net/resources

LOW-INCOME WATER ASSISTANCE

(800) 332-6347

MD ENERGY ASSISTANCE PROGRAM (MEAP)

- Financial assistance with energy bills
- Located at 251 West Street, Annapolis
www.dhs.maryland.gov/office-of-home-energy-programs/
(855) 642-8572

NORTH COUNTY EMERGENCY OUTREACH NETWORK (NCEON)

- Food
- Prescriptions
- BGE cutoffs
- Eviction assistance
- Located at 304 4th Avenue, Glen Burnie
www.nceonglenburnie.wixsite.com/nceon-1
(410) 766-1826

ST. VINCENT DE PAUL SOCIETY

www.svdpusa.org

Call St. Mary's Parish (109 Duke of Gloucester Street, Annapolis) at (410) 990-4019
Call 680 Ritchie Highway, Severna Park at (443) 261-0109

TELEPHONE SERVICE

LIFELINE WIRELESS

- Low income telephone service

www.qlinkwireless.com/
(855) 754-6543

SAFE LINK WIRELESS PHONE

- Low income telephone service

www.safelinkwireless.com
(800) 977-3768

TEL-LIFE

- Phone services
- Limited calls available monthly
- Hook-up fees

www.opc.maryland.gov/Get-Help/Telephone-Discount-Program
(800) 207-4055
(410) 767-8150

ASSURANCE WIRELESS

- Low income telephone service

www.assurancewireless.com
(888) 806-7954

HOTLINES

ALCOHOL/DRUG MISUSE

SERVICE	PHONE NUMBER
Alcohol Treatment Referral Hotline	(800) 252-6465
Al-Anon	(800) 344-2666
Alcohol/Drug Hotline	(800) 821-4357
Alcohol / Drug Abuse Hotline	(800) 729-6686
Alcohol Treatment Referral Hotline	(800) 252-6465
Cocaine Hotline	(800) 262-2463
Drug Abuse National Helpline	(800) 662-4357
Ecstasy Addiction	(800) 468-6933
Marijuana Anonymous	(800) 766-6779
Substance Abuse and Mental Health Hotline	(800) 662-4357

CHILD ABUSE

SERVICE	PHONE NUMBER
Department of Social Services	(800) 342-3720
Missing Children Help Center	(800) 872-5437

CHILD/TEEN CENTERED

SERVICE	PHONE NUMBER
Child Abuse National Hotline	(800) 252-2873
Child Help – National Child Abuse Hotline	(800) 422-4450
National Runaway Safeline	(800) 786-2929
National Center Missing/Exploited Children	(800) 843-5678
National Child Abuse Hotline	(800) 342-3720
National Teen Dating Abuse	(866) 331-9474
Teen Hope Line	www.teenhopeline.com
Youth Crisis Hotline	(800) 448-4663

CRISIS

SERVICE	PHONE NUMBER
Crisis Text Line	741741
United Way Crisis Hotline	(800) 233-4357

FAMILY VIOLENCE

SERVICE	PHONE NUMBER
Family Violence Prevention Center	(800) 313-1310

DOMESTIC VIOLENCE/HUMAN TRAFFICKING

SERVICE	PHONE NUMBER
National Domestic and Intimate Partner	(800) 799-7233
National Domestic Violence Hotline	(800) 799-7233
National Domestic Violence Hotline Spanish Line	(800) 942-6908
National Human Trafficking Hotline	(888) 373-7888
National Human Trafficking Hotline Texting Line	(888) 373-7888
National Sexual Abuse/Assault Hotline	(800) 656-4673
DOD Sexual Assault Hotline	(877) 995-5247

ELDER CARE

SERVICE	PHONE NUMBER
Elder Abuse	(800) 252-8966
Elder Care Locator	(800) 677-1116
US Elder Abuse Hotline	(866) 363-4276

HEALTH RELATED

SERVICE	PHONE NUMBER
Deaf Hotline	(800) 799-4889
Eating Disorders Awareness	(800) 931-2237
Eating Disorders Center	(888) 236-1188
National Association of Anorexia and Associated Disorders	(847) 831-3438
National Cancer Institute	(800) 422-6237
National Poison Control	(800) 366-8288
Self-Injury Hotline	(800) 931-2237
Strong Hearts Native Helpline	(844) 762-8483

LGBTQIA+

SERVICE	PHONE NUMBER
American Family Housing	(888) 600-4357
Gay and Lesbian National Hotline	(866) 843-4564
Grief Share	(800) 395-5753
Homeless Resources	(800) 231-6946
LGBTQIA+ Hotline	(800) 398-4297
LGBTQIA+ National Help Center	(888) 843-4564
LGBTQIA+ Youth National Help Center	(800) 931-2237
LGBTQIA+ Senior National Help Center	(844) 762-8483

LGBTQIA+ CONTINUED

SERVICE	PHONE NUMBER
National Gay, Lesbian, Bisexual, Transgender Hotline	(888) 843-4564
National Gay, Lesbian, Bisexual, Transgender Youth Hotline	(800) 246-7743
Trans Lifeline	(877) 565-8860

MISCELLANEOUS

SERVICE	PHONE NUMBER
Compulsive Gambling Hotline	(410) 332-0402
Families Anonymous	(800) 736-9805
Shoppers Anonymous	(800) 848-9595
Social Security Administration	(800) 772-1213
Victim Connect Resource Center	(855) 484-2846

SEXUAL HEALTH/INFORMATION

SERVICE	PHONE NUMBER
AIDS Hotline	(800) 367-2437
AIDS Information	(800) 448-0440
American Social Health – STD Hotline	(800) 227-8922
CDC AIDS Information	(800) 232-4636
National Abortion Federal Hotline	(800) 772-9100
National Office of Post Abortion Trauma	(800) 593-2273
Planned Parenthood	(800) 230-7526
Post Abortion Counseling	(800) 228-0332
Sexual Addiction Hotline	(800) 477-8191

SUIDCIDE/MENTAL HEALTH

SERVICE	PHONE NUMBER
National Alliance on Mental Illness	(800) 950-6264
National Alliance on Mental Illness Text	988
National Suicide Prevention Hotline	(800) 273-8255
Suicide Hotline	(800) 827-7511
Suicide Prevention	(800) 394-4673

RESOURCES FOR SPANISH SPEAKERS

TREVORLIFELINE (JUVENTUD LGBTQ+)

www.thetrevorproject.org
(866) 488-7386

LÍNEA DE AYUDA NACIONAL DE SAMHSA

(800) 662-4357

LÍNEA NACIONAL DE PREVENCIÓN DEL SUICIDIO

(888) 628-9454

Texto: Envía un mensaje de texto con la palabra HELLO al 741741

LÍNEA DE CRISIS PARA VETERANOS

(800) 273-8255

Texto: Envía un mensaje de texto al 838255

LÍNEA DE AYUDA PARA EL ESTRÉS EN DESASTRES

(800) 985-5990

Texto: Envía un mensaje de texto con la palabra HABLANOS al 66746

APOYO PARA PERSONAS TRANSGÉNERO BRINDADO POR PERSONAS TRANSGÉNERO

(877) 565-8860

DEAFLEAD

(LÍNEA DE TEXTO PARA CRISIS PARA PERSONAS SORDAS)

Texto: Envía un mensaje de texto con la palabra HAND al 839863

LÍNEA NACIONAL DE SALUD MENTAL MATERNA (HRSA)

(833) 943-5746

LÍNEA DE AYUDA DE APOYO POSPARTO INTERNACIONAL (PSI)

(800) 944-4773

CONNECT WITH US NOW



www.aawdc.org

AAWDC's Services are funded in part by federal funds. Please visit www.aawdc.org/fundingsource for the current program year funding levels. AAWDC is an equal opportunity employer program. Auxiliary aids and services are available upon request to individuals with disabilities, call the Career Center or Maryland Relay 711, 72 hours in advance or email CareerCenter@aawdc.org to request reasonable accommodations. Translation Services are available upon request.